



OUR VALUED CUSTOMER

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Service Consultant

YOUR VEHICLE

Year 2010	Make Honda	Model Accord	Engine Type 2.4L 4-cyl DOHC (MFI)
Odometer 30,069	VIN # 1HGCP2F85AA013678	License #	Date 1/28/2013

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest service equipment and technology. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most economical way possible.



We are pleased to present to you a "Know Your Vehicle" report today. It's important that you leave our dealership with peace of mind, so we take the extra time necessary to communicate your vehicle's health to you in this report. This visual inspection report will help you better understand your vehicle's current status. Staying on top of your vehicle's health is important to the efficient operation of your vehicle.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns.



How we give you "Peace of Mind..."

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a visual inspection on your vehicle every visit
- Review your vehicle's maintenance schedules and your vehicle's service history at our dealership
- Make recommendations and complete a Treatment Plan for your vehicle
- Offer a complete easy to read and understand report that enables you to make an educated decision for your vehicle's service needs. Items on the report will be classified as follows:
 - Pass** - Items are in good condition or and do not require service at this time
 - Caution** - Items that are dirty or showing signs of wear and would benefit from being serviced soon
 - Fail** - Items that have either worn below minimum specifications or are no longer doing what it was designed to do and need to be repaired immediately

DISCLAIMER: Addressing any identified issues listed by the report, should improve the safety and performance of your vehicle. However, please remember that the inspection is limited to a visual inspection of the items listed on the report without disassembling or test driving your vehicle. Therefore, it is not possible for the technician to see or identify all potential defects, especially those that are internal to the engine, transmission, driveline, electrical system or other components. The cleanliness of the vehicle both inside and out at the time of the actual inspection may reduce the accuracy of the inspection. Your vehicle may have conditions that are not evident at the time of the inspection or otherwise not presented or noticed during the inspection process. Therefore, the inspection and condition report does not provide any guarantee or warranty that the vehicle will not break down in the future, or have conditions that were undetected during the inspection or were omitted from the report.



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:



1. VEHICLE PICKED UP FROM LOCATION AND TOWED TO SHOP, RIGHT SIDE WHEELS STOLEN CHECK AND REPORT. (STOLEN WHEELS)

REPLACE 2 WHEELS, TIRES, SENSOR, RELEARNED TPMS SYSTEM AND INSTALL WHEEL LOCKS



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Declined	Approved
1. VEHICLE PICKED UP FROM LOCATION AND TOWED TO SHOP, RIGHT SIDE WHEELS STOLEN CHECK AND REPORT.		\$2,234.60		X
REPLACE 2 WHEELS, TIRES, SENSOR, RELEARNED TPMS SYSTEM AND INSTALL WHEEL LOCKS (STOLEN WHEELS)		\$0.00		X
Subtotal		\$2,234.60		\$2,234.60
Totals, Taxes and Fees		Cost	Declined	Approved
Estimate Subtotal		\$2,234.60	\$0.00	\$2,234.60
Shop Tax		\$198.43		\$198.43
Estimate Total		\$2,433.03		\$2,433.03